

## HEALTHWATCH WARRINGTON NEWSLETTER

### An update on Healthwatch Warrington.

We hope that you have all had a great summer.

It has been very busy at Healthwatch Warrington, with reports being published and the launch of our new improved website.

The new website still has all the usual content and you can still have your say and feedback on services, but it is more user friendly!

Here is your latest round up of the latest news from Healthwatch Warrington:

### A big welcome to our newest member of staff Karen Dixon who has taken on the role of Volunteer Co-ordinator and Enter & View Lead.

Karen was brought up in Lymm and then went on to do her nurse training in Trafford. She then went on to study at John Moore's University Liverpool and The Christie hospital Manchester.

Karen has recently returned from America her last role there being a director at a hospital in Nevada.

With over 40 years of experience within the medical field, she has a vast knowledge of the healthcare industry.

Karen will be recruiting new volunteers and carrying out our Enter & Views.

#### Introducing..

Karen Dixon

Volunteer Co-ordinator & Enter & View Lead

## Reports

healthwatch  
Warrington  
**Children & Young People's  
Mental Health & Wellbeing.**  
Experiences through COVID-19 Pandemic Report.  
May 2022



Healthwatch Warrington has highlighted the impact of the COVID-19 pandemic on Children and Young People in Warrington. Our [original report in 2020](#) highlighted the experiences of children and young people in Warrington. Warrington and Halton Clinical Commissioning Group (CCG) commissioned a more detailed report which describes young peoples' experiences throughout lockdown.

A total of 1,342 people fed information into the report, including 21 GPs, 87 teachers, 11 professionals, 384 parents, 554 Key stage 3-5 Young people and 26 KSI-2 children via survey data.

[Read the Report](#)

Engagement interviews took place with 69 parents/carers, 132 young people, 16 teachers/mental health teams and 42 CYP Practitioners/Professionals.

[Read the report](#)



Healthwatch have a legal power to visit health and social care services and see them in action. This power to Enter and View services offers a way for Healthwatch Warrington to meet some of their statutory functions and allows them to identify what is working well with services and where they could be improved.

Prior to the E&V visit to Chapelford Medical Centre, Healthwatch Warrington had received several concerns/complaints from patients registered with the Practice, this was reflected in social media comments on local group forums and members of the Healthwatch Warrington team had also attended meetings at the Practice in relation to comments.

[Read the report](#)

healthwatch  
Warrington  
**Dentistry update**  
Update on feedback on accessing dentists in Warrington.



Dental practices are recovering from backlogs due to strict hygiene measures to minimise the risk of spreading COVID-19 to patients and staff. The situation is improving but we are hearing that Warrington residents without a regular dentist are still finding it difficult to get an appointment. Read our steps below on accessing NHS dentistry.

We have been receiving complaints and enquiries about accessing an NHS Dentist across Warrington.

There are common themes occurring which we have been collating and have produced an updated infographic.

This information is shared widely throughout our networks to help improve access and has provided helpful resources to help the residents of Warrington.

[Finding it hard to get a dentist appointment](#)

[Read the report](#)

## Upcoming Reports

Coming in the next few weeks we will be releasing our report on

- Primary care access for the Deaf community and
- Enter & View report for Penketh Medical Centre.

## Events



Join us for our Virtual Annual Meeting Find out what Healthwatch Warrington got up to in 2021-2022 and what our future goals are.

[Register your interest](#)



Event celebrating women's health- find out about services and tell us YOUR experiences of women's health services in Warrington.

[Register your interest](#)

## Get involved

Opportunity for everyone



From talking to people about their experiences of health and social care, to writing reports, to updating our social media - **volunteers** are vital to our work.

Whether you have a few hours to spare or are looking for a regular commitment, we've got a volunteering role to suit you.

[Volunteer with us](#)