



An update from Healthwatch Warrington
Welcome to the latest news from
Healthwatch Warrington

Engaging Communities Solutions (ECS) awarded new long term contract to Healthwatch Warrington



Warrington Borough Council have awarded the new Healthwatch Warrington contract to Engaging Communities
Solutions
CIC. This means ECS (Engaging Communities
Solutions) can continue to deliver the contract which they have held since August 2018 and maintain the high level of support offered to local residents throughout the borough. The contract will include Healthwatch services and also the NHS Complaints Advocacy service contract.

The new contract started on 1 April 2024 and will last up to 7 years. Healthwatch Warrington will continue to ensure that the health and social care experiences of Warrington people are sought out and heard, and that their needs are met.

Healthwatch Warrington's Priorities 2024/25

In April we held our virtual priorities event and launched our Priorities Virtual Voices- this was to determine our work plan for the year ahead. The results are in, and our top 3 priorities are:







Domiciliary Care

Health inequalities

Dentistry under 5's

In addition to these we will still be looking at Women's Health, Young People, and Oral health in Care provisions.

Reports



Healthwatch have a legal power to visit health and social care services and see them in action. This power to Enter and View services offers a way for Healthwatch Warrington to meet some of their statutory functions and allows them to identify what is working well with services and where they could be improved

Read the report



Virtual Voices:

Healthy Weight Declaration Strategy

This month we are working with <u>Warrington Public Health Team</u> to gain feedback on the Draft Healthy Weight Strategy.

We are asking you to take a look at the <u>Healthy Weight Declaration Strategy</u> and feedback your opinion about the vision and aims as well, as looking at the objectives and a chance for you to have your say.

Fill out this months survey for your chance to have your voice heard and be entered into the prize draw for May.

Read Strategy

<u>Have your say V.V</u>



JOIN THE TEAM!

We are looking for an enthusiastic, experienced, and self-motivated individual to recruit, train, and support volunteers in different roles within Healthwatch Warrington, to deliver pieces of work and activities. The main role responsibilities will featrure around is for our Enter and View activity and Social Care Outreach.

Job Advert

Job Description

How to Apply

Local Trends

As Warrington's local health and social care champions, we are here to listen to your experiences. Over the past few months we have heard from residents about their experiences on the following:





Access to dental provision locally



Access to A&E/ Urgent care



Accessing medication