

CONSENT FORM

Section 1- Your details & consent

To enable us to support you with your NHS complaint, we need your written permission. **Please complete this section if you are the patient**

Patient name	
Patient address	
Telephone	
Email address	
Date of birth	
How did you hear about us? Please circle.	<input type="checkbox"/> Leaflet <input type="checkbox"/> Web site <input type="checkbox"/> PALS <input type="checkbox"/> Health Professional e.g. GP <input type="checkbox"/> Word of mouth <input type="checkbox"/> Other (please state).....

I, the patient, confirm that I give my consent for Healthwatch Warrington Independent Health Complaints Advocacy Service to undertake work on my behalf, view my medical records and other personal information relevant to my complaint and contact third parties on my behalf if they are relevant to my complaint.

I understand that Healthwatch Warrington will keep all information it receives about me and my case strictly confidential and that I will also see all information that it receives on my behalf. (Please note anonymised details of your case will be monitored and shared with Warrington Borough Council and other relevant organisations to assist in the performance monitoring of the NHS, but no personal details/ information will ever be shared).

Patient signature	
Date	

Section 2- Representative Details

If you are not the patient and are making a complaint on behalf of someone else, please complete this section.

I have been nominated by the patient to act on their behalf to make their complaint as their representative.

Full name of patient	
Patient's date of birth	
Your name	
Your signature	
Your address:	
Email address	
Telephone number	
Your relationship to the patient	
Patient's signature (I the patient authorise the above named person to act as my representative to make the complaint on my behalf)	
If the patient is unable to give their consent for you to act as their representative, please explain why: (e.g. patient is deceased/ patient lacks capacity/ patient is a child)	