

What we're looking for and what's involved

What knowledge and experience will I need?

We're looking for people with an understanding of Health and Social issues that are important to the residents of Warrington. For example, this experience may have been gathered through regular visits to a GP, hospital admissions, or an ongoing medical condition that requires regular appointments with healthcare professionals. This can be either you a family member or friend or as a carer.

The panel will act as a consultative body, independent of the Warrington Together programme. Its aims and objectives reflect the statutory functions for local Healthwatch groups developed by the Department of Health and the Local Government Association and are consistent with Healthwatch's contractual obligations to Warrington Borough Council.

It is proposed that, for the duration of the Healthwatch contract with Warrington Borough Council, the People's Panel will:

- advise, influence and challenge programme partners on a whole-system basis;
- promote and support the involvement of people, including 'seldom heard' groups, in the commissioning and provision of local care services and how services are scrutinised;
- gather the views and understand the experiences of people who use services directly, carers and the wider community;
- comment on whether any transformation proposals amount to *significant* change;
- review, together with Warrington CCG, any stakeholder engagement and/or consultation plans related to *significant* service transformation proposals to ensure engagement activity adequately meets the Cabinet Office's Consultation Principles (2016);
- work proactively with the Warrington Together communications and engagement enabling group to identify areas for engagement; and
- comment on and promote stakeholder engagement and consultation opportunities in conjunction with Warrington CCG.

These objectives are consistent both with Warrington Borough Council's contractual demands and the expectations of the Cheshire & Merseyside Health & Care Partnership (aka STP).

As a lay member, you will ideally have these skills:

- good communication and team-working skills
- the ability to listen and take part in constructive debate, while being respectful of other people's views
- knowledge of the experiences and needs of lots of people which gives you the ability to champion a range of different perspectives on Health and Social care Services

Warrington's People's Panel

What does the role involve?

- attending committee meetings (see time commitment below for more information) and taking part in discussions to shape the guidance
- reading workstream reports
- commenting on documents between meetings
- keeping the Panel's work confidential as appropriate
- Consider/challenge the priorities of the Warrington Together workstream as appropriate

How much time will I need to give and where?

It's important that you are available for the panel's meetings.

- Meetings for the panel will take place from October 2019
- Panel meetings will last for 2 hours
- A draft term of reference will be presented and adapted as appropriate by the panel
- The Panel meetings will happen monthly
- Members will give a minimum of 4 hours per month
- Members will do 1-day mandatory training and relevant training is optional thereafter