

**Healthwatch Warrington Advisory Board (HAB) Meeting
held on Thursday 17th August 2020
Virtually on zoom**

Present: Ruth Dales (RD) HW Warrington Advisory Board Chair
 Dida Goode (DG) HAB Member
 Lydia Thompson (LT) Healthwatch Warrington Manager
 Clare Screeeton (CS) HW Warrington Outreach Lead (Minutes)
 Chris Judge HAB Member
 Simon Fogell (SF) ECS Director

Apologies: Julie Howson (JH) HAB member

Item No	Part 1.	Action
1.	<u>Welcome and Apologies</u> Welcomes were made to the Healthwatch Warrington Advisory Board apologies were sent by Julie Howson.	Chair
2.	<u>Operational Update</u> LT advised that there will be a new template for the monthly report to be shared with the HAB at the quarterly meetings. They will be a mix of statistics reporting using excel and a narrative Word document which will become an Intelligence type report capturing all that we have learnt and achieved in terms of impact for the previous month. The team reported that they have been receiving a large number of queries regarding dentists in Warrington during lockdown. There are currently no NHS dentists taking on patients in Warrington and the advice is that if it is serious to contact Bath Street. However, there is intelligence to suggest that patients are being prescribed antibiotics in the interim in some cases up to 3 sets. The chair has suggested that we speak to Dave the Manager of Healthwatch Halton as he sits on the Board for the Anti Microbial Board. We could approach it from this angle. LT has agreed to speak to Dave. Blood pressure machines, there has been feedback to suggest that people are being asked to purchase their own blood pressure machines to check their blood pressure and to send results back to the surgeries. Whilst everyone agreed that it is reasonable to suggest that someone could buy their own should they wish to do so, it should not be mandatory. LT also expressed concern that some people using them have not been trained and they should at the least be supported to use them to ensure that the correct results are reported. These concerns have been raised with the CCG by LT, she is awaiting a response and will share with the Board.	LT

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	<p>Online prescriptions, again there has been intelligence received to say that people are waiting a very long time for their online repeat prescriptions. We have had 3 patients from one particular surgery that seem to have longer waiting times than most this has been raised by CS she will share response with the Board.</p> <p>Finances were reviewed and discussed all is in order LT advised that the new pot for redundancies was there as a result of Covid should redundancies arise due to core funding being cut.</p>	CS
3.	<p><u>Engagement Update</u></p> <p>CS updated the Board on the engagement carried out which included</p> <ul style="list-style-type: none"> • Patient engagement sub committee WHHT # • Youth Watch • Common cancers feedback WHHT • FIT testing bowel cancer feedback • Northwest Boroughs Recovery and Restoration of Services Review Group • Bridgewater 	CS
4.	<p><u>Peoples Panel Update</u></p> <p>Chair and vice are now in place 2 young people from the youth parliament have been invited to join. Allison will lead on ICT and Warrington Together's PR company will continue recruitment for the Panel.</p>	
5.	<p><u>Any Other Business</u></p> <p>CJ discussed the dangers of misinformation there is a lot of scaremongering happening and social media posts are being regarded as truth. HW continues to only reference NHS and government guidelines and are mindful to keep sharing accurate and up to date information both online and via the website.</p> <p>The chair thanked all the team for their hard work and LT wanted to say thank you to the team for all their hard work for the annual meeting.</p>	CM
6.	<p><u>Date and time of next meeting</u></p> <p>TBC</p>	